

# Why us

## About us

Chuanghai has perfect extraction, separation, refining and drying technology and equipments, rich experience in raw material production and strict quality control system





**Company profile:** Welcome to Hebei Chuanghai Biotechnology Co.,Ltd,the world's leading manufacturer and supplier of high-quality organic chemicals, industrial chemicals, cosmetics ingredients, and pharmaceutical excipients. Our mission is to provide our customers with innovative solutions that drive progress forward.With a passion for quality, sustainability, and safety, we are dedicated to providing the highest level of service.

**What we do:** At chuanghai, we specialize in a wide range of products, including 1-Octadecanol, 2-Phenylphenol, 1,3-Dihydroxyacetone, and tartaric acid series products. We use only the highest quality raw materials and follow strict quality control measures throughout the production process. This ensures that our products meet or exceed industry standards.

**Enterprise Advantages:** At chuanghai,we believe in the importance of sustainability and safety. That's why we use only the highest quality raw materials and follow strict quality control measures throughout the production process. We also prioritize safety and environmental protection by using eco-friendly production processes and implementing strict waste management systems.

**Solutions:**

We understand the diverse needs of various industries and our team of experts work closely with clients to provide customized solutions that meet their unique needs. Whether you are in manufacturing, pharmaceutical, cosmetics or any other industry, we have the expertise and resources to help you.

**Quality:**

Quality is at the heart of everything we do. We source our raw materials from reputable suppliers and subject them to a rigorous testing process to ensure only the highest standards are met. Our state-of-the-art manufacturing facilities and advanced technologies enable us to produce chemicals that are not only of superior quality but also comply with global regulatory and safety standards.

**Sustainability:**

Sustainability is a key aspect of our operations. We understand the importance of minimizing our impact on the environment and are constantly looking for ways to reduce waste, energy consumption and carbon emissions. From optimizing production processes to using environmentally friendly materials, we are committed to sustainable practices and contribute to a green future.

**Safety:**

Additionally, our commitment to safety is unwavering. We strictly adhere to all regulations and guidelines to create a safe working environment for our employees and ensure the safe handling and transportation of our products. Our dedication to safety extends to our customers, giving them confidence that the chemicals they use are produced and delivered with the utmost care and attention to detail.

**Service:**

In addition to our wide range of products, we offer comprehensive technical support and after-sales service. Our team of experienced professionals is ready to answer any questions or provide guidance for your specific application.



**Q1. Can I get a sample?**

A: Free samples is available, while the shipping cost should undertake by your side.

**Q2. What is your MOQ?**

A: Usually our MOQ is 1 kg. Depends on product, It can be flexible.

**Q3. Is there any discount?**

A: Sure, for larger quantity, we always support with better price

**Q4. How do you assure your quality?**

A: All of our products are strictly tested by our QC before we package them so there's no need to worry about it.

**Q5. How long will it take to get the good?**

A: Depending on your location,  
For small order, please expect 5-7 days by DHL, UPS, TNT, FEDEX, EMS.  
For mass order, please allow 5-8 days by Air, 20-35 days by Sea.